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From 2005 – 2010 she was the executive director of the “Institute for Integrative Conflict Transformation and Peacebuilding” (today Herbert C. Kelman Institute), based in Vienna. In this function, she was involved in international peace mediation efforts and implemented projects on behalf of the Austrian Foreign Ministry on conflict transformation in the South Caucasus, Central Asia, South Asia and Africa. From 2010 – 2017 she had joined the GIZ as Head of Programs related to “Supporting Palestinian Refugees” (SPR). Amongst others, she delivered lectures/trainings at the Diplomatic Academy of Vienna, Austria; University of Vienna, International Development, Austria; Institute for Peace Education and Research, University of Klagenfurt, Austria; European University Center for Peace Studies, Austria; OSCE Academy, Kyrgyzstan, Université de Paris Sud, Faculté Jean Monnet, Paris; Fernuniversität Hagen; University of Basel. Ms. Kramer has published various articles in her fields of expertise and has been speaker at numerous international conferences. She holds a MA in History.